

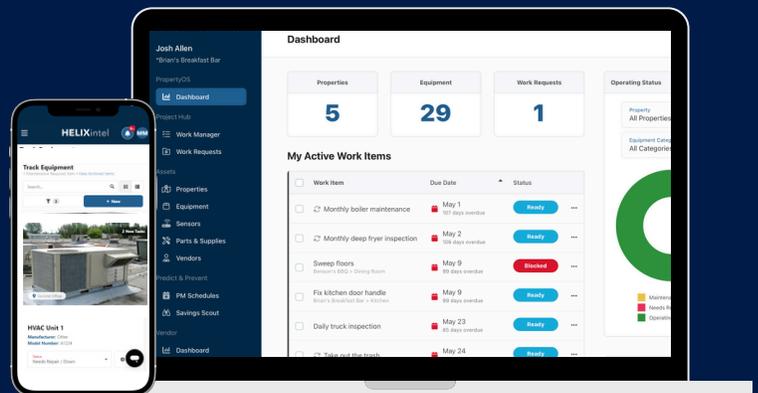
Maintenance is *hard*.

# HelixIntel is here to make it easier for you.

We know that managing maintenance can be a tough job. That's why NYMIR has partnered with HelixIntel to offer its simplified Computerized Maintenance Management System (CMMS) for all your needs, at no additional cost to you.

- ✔ Facility Management
- ✔ Asset Management
- ✔ Preventative Maintenance Schedules
- ✔ Tasks & Checklists
- ✔ Work Order Management
- ✔ Parts & Inventory

This incredibly easy-to-use CMMS will help you enhance how you organize, track, and manage your facilities and equipment!



## Simplify Your Maintenance

HelixIntel optimizes schedules, work orders, asset tracking, and maintenance tasks. This proactive approach helps facilities identify equipment issues early, ensuring smooth operations, minimizing downtime, and enhancing reliability and profitability.

**Contact HelixIntel Today!**  
[start.helixintel.com/NYMIR](http://start.helixintel.com/NYMIR)



# Customer Highlight

## How One Municipality Transformed Maintenance Management with a Simple, Efficient Platform

“

*I knew there was a better way to be doing work orders—I just didn't know what was out there.*

- Joseph Tongue, Superintendent of Public Works, City of Corning

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### Background

Before adopting HelixIntel, the City of Corning's Public Works Department faced significant challenges in managing maintenance tasks across multiple locations. The traditional method—pen, paper, and a wall of clipboards—led to miscommunications, lost work orders, and inefficiencies. Some maintenance requests sat unaddressed for years simply because there was no centralized system for tracking tasks. Maintenance management can be challenging. That's why NYMIR has partnered with HelixIntel to provide their streamlined Computerized Maintenance Management System (CMMS) at no additional cost. This service is included in your Equipment Breakdown Coverage provided by NYMIR.

### Solutions Delivered

01.



#### Centralized Work Order Management

No More lost paperwork! HelixIntel keeps all work orders organized, reducing errors and miscommunications.

02.



#### Streamlined Communication

Supervisors and staff can track job, leave comments, and flag urgent requests, eliminating unnecessary follow-ups.

03.



#### Time & Cost Savings

No more driving across town to check statuses. Tasks are prioritized in the platform, ensuring efficient resource use.

### Conclusion

HelixIntel delivered exactly what Joe had been searching for—a simple yet powerful tool to manage work orders efficiently and effectively. **The impact was immediate, Joe and his team saw immediate improvements, and the City of Corning now operates with a level of organization and accountability that was previously out of reach.**

“

*Now, instead of searching through piles of paper, I can pull up any work order instantly and see its history. It's a total game changer.*

- Joseph Tongue, Superintendent of Public Works, City of Corning

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(Scan to Learn More)



Click here to streamline your operations today!